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| Report Title | | Report RL 13/12/18 - 05 |
| Local Authority Support | | |
| Report by | Antony Buchan | |
| Job Title | Head of Programme | |
| Date of meeting | 13 th December 2018 | |

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| Summary |
| This paper presents an update on local authority support activities relating to service reviews in line with the Resource London 2017-18 programme delivery plan. |

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| Recommendation |
| For information only. |

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| Risk Management | |
| Risk | Action to mitigate risk |
| N/A – no decisions being made | |

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| Implications | |
| Legal N/A – no decisions being made | |
| Financial N/A – no decisions being made | |
| Equalities N/A – no decisions being made | |
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Supporting Report

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| Why the paper is being presented |
| To provide the Partnership Board with a progress report against programme output indicators. |

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| Report | | | | |
| Output indicator | 1 | 2 | 3 | 4 |
| Support boroughs to deliver bespoke reduction and recycling plans | G | A | G | |
| The London Environment Strategy includes a requirement for all London boroughs to develop reduction and recycling (RRP) plans, the first of which will cover the four year period from 2018 - 2022. | | | | |

- *Proposal 7.2.1.b: The Mayor expects local authorities to develop reduction and recycling plans by 2020, which should include local reduction and recycling targets that contribute to the Mayor’s London-wide targets.*

It makes it clear that resources have been made available through LWARB (Resource London) to assist waste authorities in preparing these plans.

Officers supported GLA colleagues to develop the RRP template, which has now been disseminated to all boroughs along with some guidance on completion.

The Mayor has written to all London boroughs detailing the key waste policies from the London Environment Strategy and setting out the requirement to develop a RRP and confirming that support to do so is available from Resource London (Appendix 1). Resource London officers have contacted every London borough to reiterate the offer of support, and have met with nine to date, with further meetings scheduled. Resource London’s Project Development Manager for Commercial Recycling has also attended these meetings, due to the requirement for the inclusion of commercial waste within the plans. A verbal update will be provided at the meeting.

Resource London and the GLA have been meeting regularly to discuss progress with the RRP’s and the boroughs. Consequently, the RRP requirements and guidance notes have been tweaked with FAQs developed.

In addition to the LES requirements to develop RRP’s, the LWARB Board identified an opportunity for local authority Board members to have greater contact with their borough counterparts and start the conversation on how the capital can improve its recycling performance. Officers have been setting up meetings for LWARB board members and boroughs. To date meetings have been held with LB Richmond, LB Hounslow and Royal Borough of Greenwich.

| Output indicator | 1 | 2 | 3 | 4 |
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| Support boroughs to introduce service change that increases London’s recycling rate. For example adding a new material to collections, boosting capture rates or piloting restricting residual waste. | G | G | G | |

1-2-1 borough support

Royal Borough of Greenwich:

Resource London is supporting RBG officers to look at the viability of restricting residual waste, either going fortnightly with the existing receptacles or weekly on smaller wheeled bins.

RBKC: Resource London supported a pilot of separate weekly food waste collection to 2,000 kerbside properties in the south of the borough starting in February 2018. The Council is keen to extend the pilot to the north of the borough and RL has agreed to extend their funding agreement to support this.

Lambeth: Resource London funded Lambeth Council in partnership with Veolia, to implement the package of interventions to increase food waste participation and capture in one area of the borough. Early results from the post monitoring analysis:

- Participation increased by an average of 7% over the two rounds
- Food waste tonnage captured increased by 17-20%

Barnet: Tender applications were invited to produce a Service Options Review for Barnet (closing date 7/12/18), to compare several different options with their current service. The options will be reviewed in terms of cost, recycling rate potential, deliverability and environmental impact. The review will be completed by April 2019.

Food waste recycling ‘quarter’

Targeted campaign grant support (£15k of grant funding each) was provided to four boroughs – Hackney, Islington, Merton and Bromley – to boost participation and volumes collected in their separate food waste collections. The funding was offered to boroughs who have good food service coverage to flats, to roll out a proven package of behaviour change and service interventions, supported by wider consumer communications such as outdoor advertising or targeted digital.

Hackney and Islington delivered their interventions in flats. All activity started at the end of May and ran through to the end of September. Both boroughs have seen an uplift in food waste tonnages on targeted estates, Hackney have seen a 16% uplift, while Islington have seen an average of a 30% uplift.

Merton targeted kerbside in support of their recent service change. Bromley is providing significant additional funding and project support of its own as part of a borough-wide focus on food. These projects are ongoing.

| Output indicator | 1 | 2 | 3 | 4 |
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| Deliver and disseminate further targeted activity on contamination and quality | A | A | A | |

As a result of the outcomes of the Tackling Contamination Project (TCP), three further projects have been identified:

Back to basics – flats: ‘Back to Basics’ approach on selected estates. Discussions have been held with LB Enfield to participate within this project.

Contamination Officer: The results of the TCP on kerbside properties showed that feedback to residents was key, and that if they are made aware of the contaminants within their bin, they are less likely to contaminate in future. Resource London intend trialling the employment of a dedicated contamination officer whose sole job would be to check kerbside recycling bins ahead of the collection crews and identify those that are deemed too contaminated to collect. The aim of the trial is to provide a cost benefit analysis, comparing the cost to an authority of collecting contaminated recycling with the cost of employing a dedicated contamination officer, to ensure a higher quality of recycle.

Crew Champion: Collection crews are essential in the process of tackling contamination, as they are able to identify which receptacles contain incorrect materials. They also act as a communications tool by rejecting bins and leaving feedback. However, in many cases, crews don’t always have the time, inclination or knowledge to carry this out. Resource London is exploring the potential of creating an accredited training course for one or two crew members per borough to become ‘Contamination Champions’.

Conversations have been had with LEDNET's officer about potentially joint delivery of some or all these projects. A verbal update will be given at the meeting.

Officers continue to disseminate the results of the original project, Beverley spoke with Zero Waste Scotland and Sepa at the end of August to advise on a replication project they are looking to deliver to tackle contamination in Glasgow.

| Output indicator | 1 | 2 | 3 | 4 |
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| Deliver activity to promote waste minimisation and the circular economy | A | R | R | |

This workstream has not progressed and is unlikely to due to resource constraints and other priorities.